



t-three
Inspiring organisations
to succeed

The brief. . .

Gap needed to re-boost morale and productivity to its pre-restructuring levels, and create a solid platform for continuous improvement.

What we did. . .

- A half day workshop for employees on building resiliency to change, dealing with the inevitable fear and loss created by this current restructuring.
- As a key element of building personal resiliency, a half day workshop focused on reducing the fear of redundancy by identifying their occupational interests, abilities, options.
- A New Leader facilitated integration process for key teams, coupled with a few individual executive level coaching sessions for the managers.

The results. . .

- One hundred percent retention of their most valued employees and managers.
- Alignment and clarity of focus over expectations, roles, priorities and challenges on the part of managers and their teams.
- An upturn in the organisation's quantity and quality measures.

Case Study: GAP